Mobile extension (MEX)
To make an emergency call to SOS.
Call 112

499 - Telephone operator
Call 499

To make phone calls
To be able to call all LU’s internal telephone numbers, you need to dial the 5-digit extension, ex. dial 29000 to reach Service Desk. To call external numbers we recommend that you dial with +46.
You can even choose to make external phone calls by dialing 0, but it is not mandatory.

923 – Reference
Call 923 and dial in your reference code.
Or visit the website https://salut.lu.se/triouser/ and log in with your lucat-id@lu.se

Do you want your mobile number to be referred to in Salut? Send an email to servicedesk@lu.se and order Extended MEX to your mobile subscription.
To disconnect your mobile extension and your mobile phone (extended MEX) dial: *127*2# then press call.
To only disconnect your mobile extension (standard) dial: *127*1# then press call.

Do you want your mobile number to show when you make a call from your mobile extension? Send an email to servicedesk@lu.se and order Selectable Number Display to your mobile subscription. This extra service costs 13:-/month.

92999 – Connect a phone call to a colleague’s phone.
Press Add call
Wait for the tone, dial in the number you want to connect to
Wait for an answer, connect the calls and hang up.

92121 – Forward a call to a different number.
Call 92121
Wait for the tone, dial in the number you want to forward your call to. Dial a 0 if it is an external number.

92221 – remove forwarding
Call 92221

92133 – Divert all phone calls.
Call 92133. All calls will be diverted to a predetermined place, ex. your voice mail. The predetermined place is programmed by an administrator.

**92233 – Remove Divert all phone calls.**
Call 92233

**92143 – Activate mobile extension.**
Call 92143

**92243 – Deactivate mobile extension.**
Call 92243